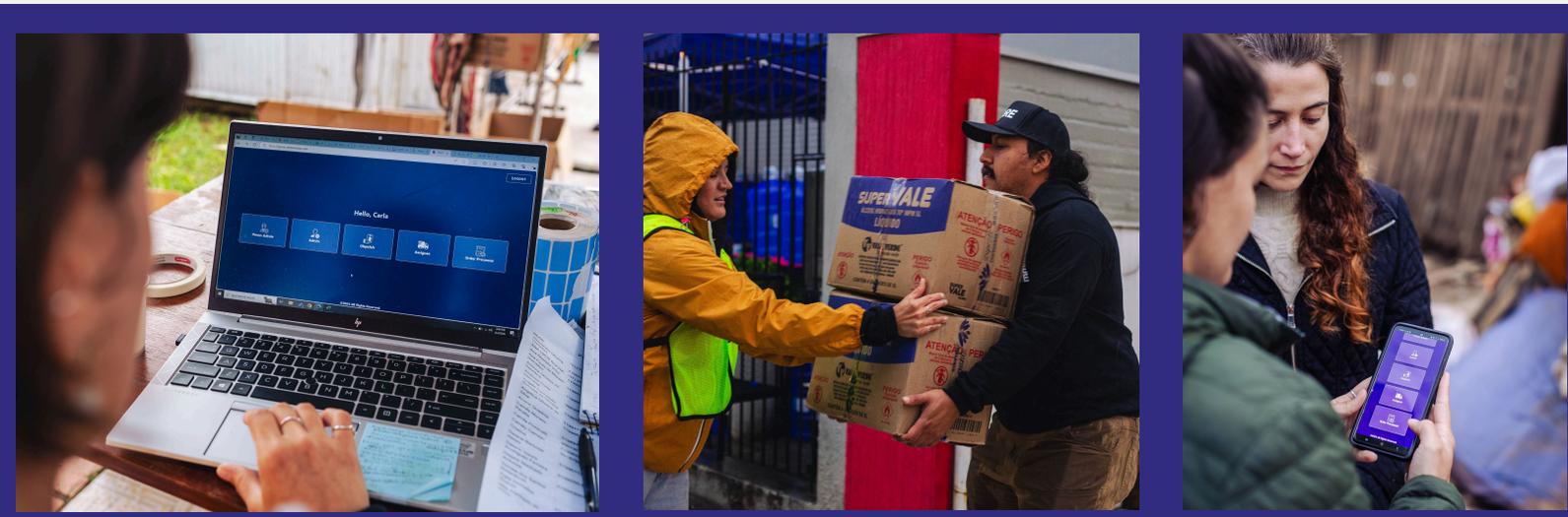


Your Security, Our Priority



At **Relief Compass**, we understand the importance of implementing lasting security measures. We work vigorously to continuously vet and strengthen our systems so that user data is thoroughly protected **24-7**.



Compliance

- **AWS Compliance:** Our solution inherits AWS's extensive compliance features, including ISO 27001, SOC 2, and **HIPAA**. Due to our commitment to protecting data, we have begun the process to obtain our own SOC 2 for Relief Compass.



Application Security

- **Multi-Factor Authentication (MFA):** MFA is enforced for all user accounts, providing an extra layer of security.
- **Role-Based Access Control (RBAC):** Access of data is granted to on a need to know basis, while security is enforced through the principle of least privilege.
- **Routine Security Scanning:** Scans are performed and documented monthly, quarterly, and whenever code changes occur.

Routine Backups

- **AWS Backup:** A full system backup is performed nightly, stored in AWS, and retained for 30 days; database transaction log snapshots are recorded every 30 minutes.
- **Business continuity:** Annual disaster recovery testing ensure minimal data loss (RPO) and rapid system restoration (RTO), safeguarding your business continuity during any disruption

Infrastructure Security

- **In-Transit Encryption:** All data transmitted between users and our servers is encrypted using TLS 1.3, ensuring secure communication channels.
- **At-Rest Encryption:** Data stored on AWS services is encrypted using AES-256, providing an additional layer of security.

High Availability Features

- **Multi-Zone Deployment:** Ensures high availability and fault tolerance by distributing resources across multiple Availability Zones (AZs) within a region while protecting the solution against data center failure.
- **Automatic Failover:** Our solution is deployed across multiple Availability Zones (AZs) within a region, ensuring high availability and fault tolerance.
- **AWS Auto Scaling:** Automatically adjusts the number of EC2 instances in response to demand, ensuring optimal performance and cost-efficiency for your applications.

Monitoring and Logging

- **AWS CloudWatch:** Continuous monitoring and alerting for all system activities, providing real-time insights into the health and security of our services.
- **AWS CloudTrail:** Comprehensive logging of all API calls and user activities, enabling thorough auditing and compliance tracking.
- **AWS GuardDuty:** Manages threat detection service that continuously monitors and analyzes AWS accounts and workloads for malicious or unauthorized activity.
- **AWS Config:** Continuously monitors and records the configurations of your AWS resources, enabling automated compliance checking.

Our SaaS solution leverages AWS's advanced security and high availability features to provide a secure, reliable, and scalable service. By choosing Relief Compass, you can trust that your data is protected, your applications are available, and your business is supported by the world's leading cloud infrastructure.

For more information, please contact our security team at info@reliefcompass.com